# Mobile App Guidelines

Decision Tree

Mobile App Strategy

When planning, designing and implementing a mobile app, it's important to understand your strategic options. There are many ways to deliver content and tools to customers; however, mobile experiences come in two main varieties: web-based technologies and native mobile technologies.

## **Web-Based Technologies**

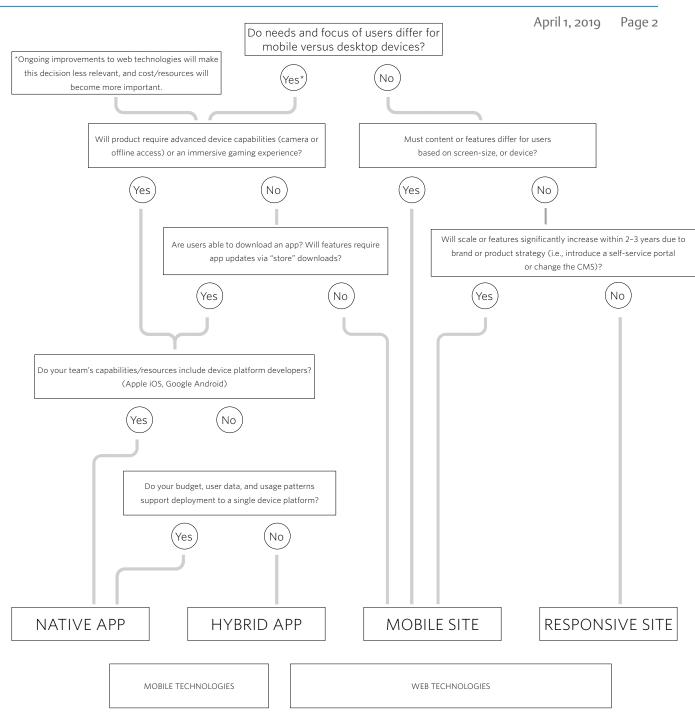
Depending on the needs of your app and customers, this option might be sufficient, especially with the emergence of Progressive Web Apps (PWA) that use HTML5 technologies to provide functionality typically associated with native mobile technology. Creating a PWA could be the best way to quickly reach, scale, and access customers while reducing cost.

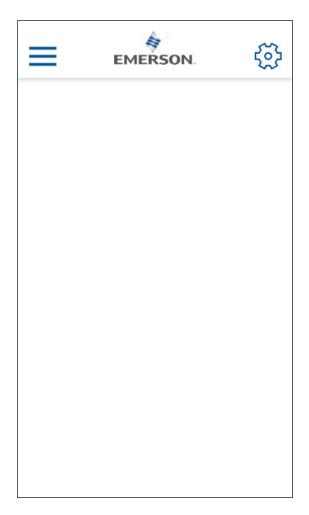
Web-based experiences deliver reach but often at the expense of performance or connectivity in certain browsers.

## **Native Mobile Technologies**

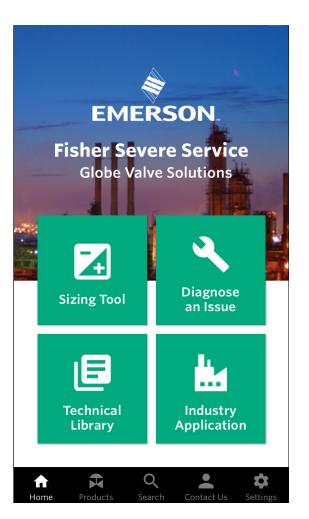
Native mobile technologies, or for the purposes of this guide "mobile apps," have the potential to be a more powerful tool for customers. More so than web technologies, these apps can deliver the most native experience to the operating system (e.g., Android), which helps to lessen the learning curve from app to app and allows the customer to focus on what they need to accomplish.

Native apps deliver rich experiences and integrate better with mobile hardware, offer better UI/UX, work offline, and use native location services.





**Persistent Option**: If you design your app with a persistent navigational header, place the Emerson brand mark in the middle of the navigation bar. Refer to the main Emerson brand guidelines to ensure you have the correct brand mark and application.

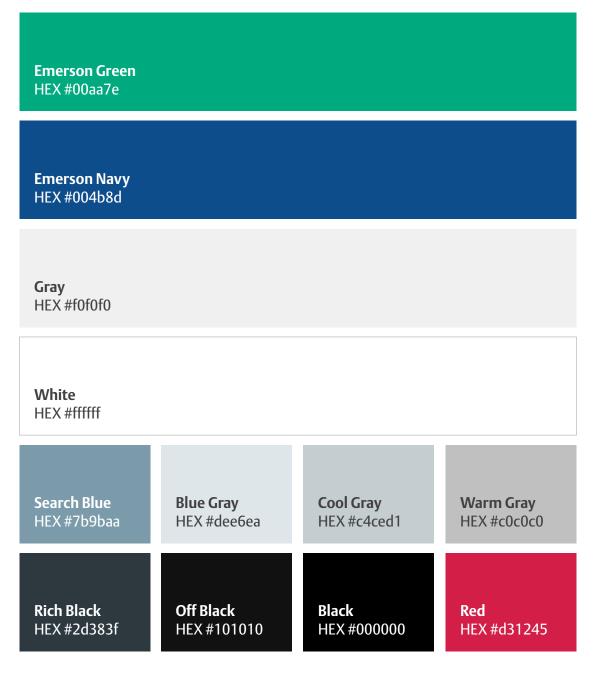


**Landing Page Option**: If you prefer to have user controls persistent at the bottom of your app, place the Emerson brand mark at the top of the first screen a user encounters.



**Landing Page Option**: In addition to the brand mark appearing on the first screen, add the brand mark to the top of the settings screen to reinforce the brand.

The color palette to the right is recommended for use inside of your app. Product brands and suites of apps may also use additional colors from the next page's palette when approved by the Digital Advisory Board.



The color palette to the right is recommended for use when designing elements of your appicon.

Pantone® 288 C Pantone® 877 C C100 | M67 | Y0 | K23 R0 | G75 | B141 HEX #004b8d Pantone® 7458 C Pantone® 124 C Pantone® Rubine Red C Pantone® 382 C C0 | M25 | Y94 | K0 C4 | M100 | Y15 | K0 C28 | M0 | Y92 | K0 R254 | G192 | B38 R227 | G10 | B124 R195 | G217 | B65 HEX #fec026 HEX #e30a7c HEX #c3d941 Pantone® 7409 C Pantone® 240 C Pantone® 313 C Pantone® 7489 C C18 | M94 | Y0 | K0 C100 | M0 | Y10 | K5 C41 | M0 | Y78 | K0 C0 | M40 | Y90 | K0 R250 | G166 | B52 R202 | G48 | B146 R0 | G164 | B210 R160 | G207 | B103 HEX #ca3092 HEX #00a4d2 HEX #faa634 HEX #a0cf67 Pantone® 144 C Pantone® 2415 C Pantone® 2995 C Pantone® 363 C C33 | M100 | Y0 | K4 C80 | M7 | Y0 | K0 C65 | M0 | Y100 | K0 R0 | G175 | B233 R168 | G28 | B136 R98 | G187 | B70 HEX #00afe9 HEX #a81c88 Pantone® 7578 C Pantone® 2603 C Pantone® 279 C Pantone® 3278 C C69 | M100 | Y0 | K2 C80 | M30 | Y0 | K0 C95 | M0| Y70 | K0 R222 | G125 | B50 R110 | G41 | B141 R0 | G145 | B208 R0 | G170 | B126 HEX #00aa7e HEX #6e298d HEX #0091d0 Pantone® 7685 C Pantone® 200 C Pantone® 300 C Pantone® 7726 C C0 | M100 | Y63 | K12 C95 | M68 | Y0 | K10 C100 | M44 | Y0 | K0 C100 | M0 | Y90 | K20 R0 | G85 | B157 R0 | G140 | B79 R211 | G18 | B69 R0 | G121 | B193 HEX #d31245 HEX #00559d HEX #0079c1 HEX #008c4f

## **Button / Link Color**

```
This is how a link (color) appears on white.
         COLOR >
#COLOR >
This is how a <u>link</u> (#ffffff) appears on color.
        #2D383F >
 #FFFFFF >
This is how a <u>link</u> (#ffffff) appears on black.
        #2D383F >
#FFFFFF >
```

For native apps, use the default font options as noted to the right (San Francisco for iOS and Roboto for Android). For hybrid apps, Progressive Web Apps, or apps submitted to other app stores, use Google Noto Sans.

For information about creating a typographic scale with these fonts, please visit the following sites:

Apple iOS Typography

Google Android Typography

## **Apple iOS San Francisco**

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@#\$%^&\*()

# **Google Android Roboto**

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890!@#\$%^&\*()

# **Google Noto Sans (CS, KR, JP)**

四五六七八九十百千上下左右中大小月日年早木林山川土空田天生花草虫犬人名女男...

Because of space constraints, the Emerson brand mark is not used in the app icon. Instead, use only the word Emerson at the top or bottom of the app icon, depending on the type of app being developed.

The word "EMERSON" should be in all caps and have spaces on all four sides, equal to the height of the Emerson letter "E." The brand mark should be Emerson blue (#004B8D) on a white (#FFFFFF) background, or white on the Emerson blue background.

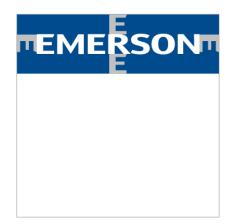
For the purposes of this document, the term "app icon" refers to the small picture or symbol that appears on a user's smart phone or tablet that can be clicked or tapped to launch the app.

All outer strokes are for presentation purposes only. Do not design the app with a stroke applied.



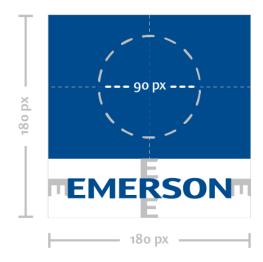




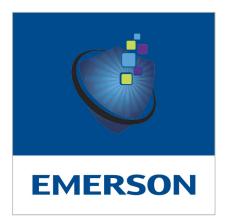


The preferred colorway is represented with the Emerson blue, with the Emerson blue brand mark place atop a white strip. The app icon size should be 18opx × 18opx (6opt × 6opt @3x) and the artwork in the center constrained to 90 pixels. At least one of the sides of the center artwork should be 9opx in either height or width.

All outer strokes are for presentation purposes only. Do not design the app icon with a stroke applied.



There are some instances when the blue background does not pair well with the app icon's artwork. In such cases, use the white colorway and place your artwork on top of that. The word Emerson is transposed in these cases to create better balance.



Do not use the preferred colorway if the artwork is not readable on Emerson blue.



When designing app icons for iOS, keep the icon square. The iOS system will apply rounded corners automatically. Refer to the <u>Apple Design Guidelines</u> for sizing requirements for different placements of your app icon.





**Designed** Displayed

Android 8.0 guidelines introduced adaptive app icons, and with it a smaller viewport to display app icons, which poses a challenge to lay out both the word "Emerson" and the suite or product brand in the same app icon. Therefore, for your Android app icons, the name of the suite or product brand may be removed from the app icon and moved to the title area below the app icon, as follows:

#### **For Suites**

1. Keep "Emerson" in the app icon and change the app icon name to, for example, Plantweb Optics.

## **For Approved Product Brands**

2. Keep "Emerson" in the app icon and change the name to, for example, RIDGID Level.

**IMPORTANT NOTE:** If you product brand has brand equity and high name recognition, please ask the Digital Advisory Board for an exception to keep your product brand name in your Android app icon. For example, if approved, the app icon for RIDGID Level would still maintain the word RIDGID within the app icon.







## Designed

Both layers must be sized at 108 x 108 dp.

## Designed

The inner 72 x 72 dp of the icon appears within the masked viewport.

## Displayed









**Remaining Adaptive Icon Options** 

When you have a suite of apps, place the unifying title at the bottom of the app icon and Emerson at the top, as displayed below. The app icon's supporting image is placed in between the suite title and Emerson. This approach allows the reader of the app icon to scan from top to bottom and read the app icon as:

- 1. Emerson
- 2. Plantweb
- 3. Optics

Refer to the "App Icon Design - Android" section for required alterations if you are creating a suite of apps for Android. In this case, "Plantweb" is removed from the icon and added to the title (e.g.," Plantweb Optics").



# App Icon Design Exceptions - Approved Product Brands

App Icon Design

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When you have a product brand that was approved for an exception by the Digital Advisory Board, place Emerson at the top of the app icon and the product brand at the bottom of the icon, as displayed to the right. The main image (or icon) is placed between the two.

Refer to the "Icon Design - Android" section for required alterations.



Level

**Emerson Representation:** Adjust the color of the Emerson word mark (within guidelines) to more closely match the product brand colors.

**Product Brand Representation:** Place artwork here; follow web iconography guidelines as appropriate to your app or product brand. Use main brand colors for artwork. Place logo at the bottom.

## "Unified" App Icon Style (iOS)

Use this style for Pan-Emerson apps and platform apps that span multiple product brands.



## [Title Here]

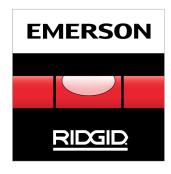
## **App Icon- Product Suite (iOS)**

Use this style for suites of apps and families of apps that share a unifying name or artwork. Examples include Plantweb and DeltaV app suites.



## App Icon-Approved Product Brand (iOS)

Use this style to showcase a product brand while still establishing a strong relationship with Emerson.



Level





Naming your app involves two considerations: how it will appear in app stores and on a user's device.

## Your App's Name in the App Stores

- Be distinctive and avoid generic terms in your title. Apple allows a maximum of 30 characters in your title, while Google increased its limit to 50.
- Include a subtitle to explain your app's value.
- Include 1-3 keywords based on keyword research.
- Use your product brand as the first word in your title when it helps distinguish it from other apps.

## Your App's Name on the User's Device

While your app store name needs to be unique, the name under the icon does not. It does, however, need to be short and appropriately descriptive.

- For most iOS devices, 10-12 characters is the max (usually 10 for one word and 12 for two words).
- Most Android devices allow up to 22 characters, spread over two rows.
- For iOS devices, omit product brand name, non-essential words or words that appear elsewhere in the icon. For example, these names could be changed from:
  - Rosemount Instrument Advisor to Advisor
  - Rosemount Library to Library
  - Emerson CoolTools to CoolTools
  - Sensi to Thermostat

As noted in the "Naming Conventions for Your Apps" section, use your product brand's name at the front of the app's title within the app stores when it helps to distinguish it from other apps with similar names or functionality.

## **Other Considerations and Exceptions:**

- Reference your product brand on the app's "home" or "landing" page. A good example is the Fisher Severe Service app (see page 3).
- On Apple iOS, approved product brands can place their name at the top of the app icon.
   Space constraints on Android require that the product brand name gets moved below the icon and added to the title.
- The following product brands may have latitude in including their names on an app icon.
  - Sensi
  - RIDGID
  - InSinkErator
  - Greenlee
- Other product brands should consult with the Digital Advisory Board for approval if they wish to more prominently feature their product brand on an app icon.

There are several methods by which a mobile app can be published and distributed to customers or company employees. For example, in some cases it might be more appropriate to make an app available to all audiences and provide gating via a user account within the app. Or, for specific and more private needs, platforms also provide enterprise or alternative-distribution models for proprietary applications.

## **App Stores**

Both Apple (iOS, App Store) and Google (Android, Google Play) have commercial public stores to market and distribute mobile apps. Though depth of information and criteria differ from platform to platform, both Apple iOS and Google Android have "checklists" that need to be followed before submitting an app and before approval is granted. These items should be taken into consideration in preparation and launch of your app to ensure the release isn't met with additional delays or challenges.

Insight: Apple specifically checks against "copycat" apps submitted to their store. So do some checking against competitors and other relevant "parallel apps" to ensure there are enough differentiating factors.

App Store Review Guidelines, Section 4.1-Copycats: "Come up with your own ideas. We know you have them, so make yours come to life. Don't simply copy the latest popular app on the App Store, or make some minor changes to another app's name or UI and pass it off as your own. In addition to risking an

intellectual property infringement claim, it makes the App Store harder to navigate and just isn't fair to your fellow developers."

## **Enterprise**

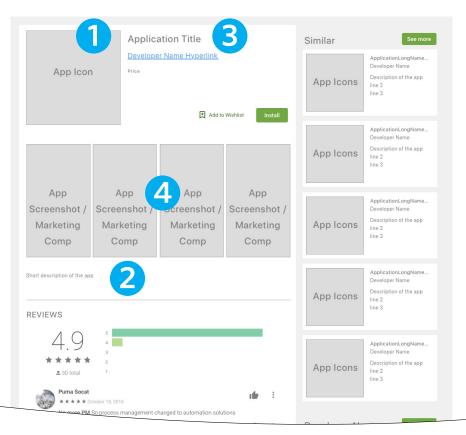
For enterprise distribution of mobile apps, Emerson uses AirWatch. For more information, please contact your mobile app program leader and AirWatch representative.

## **Progressive Web Apps**

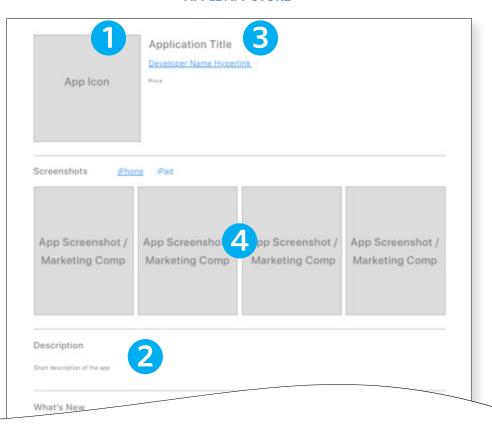
For PWAs, you do not need to publish your apps through an app store or an enterprise-level vendor. You will need a unique URL for your PWA. Users will not be able to find your app in the app stores, but pages in the app can be indexed by search engines and can run on mobile and desktop screens.

- 1. App Icon and Name
- 2. Description
- 3. Developer Name all apps should be released from a single developer account per platform (Automation Solutions and Commercial & Residential Solutions). Because of Apple App Store policies, "Emerson Process Management" remains the accepted/approved name for Automation Solutions in that store.
- 4. App Screenshots and In-Situation Marketing Spread
  Focus on expressing the value of the app within these images before a customer continues with installing —
  consider this a pre-step in the onboarding process

## **GOOGLE PLAY**



#### **APPLE APP STORE**

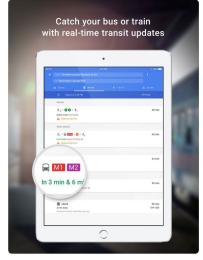


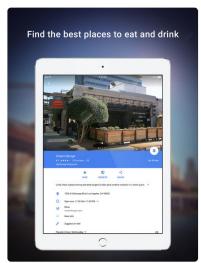
These examples are all:

- Highly visual
- Contextual to their purpose
- Using real screen shots
- Explaining the app's value proposition









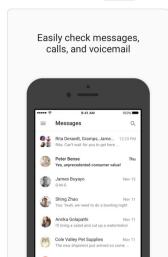
Screenshots iPhone iPad iMessage

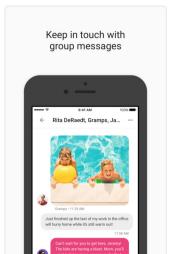


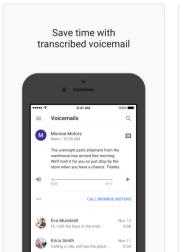


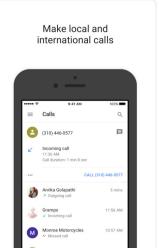


Screenshots iPhone iPad









## China

TENCENT MyApp store <a href="http://android.myapp.com">http://android.myapp.com</a>

360 Mobile Assistant <a href="http://zhushou.36o.cn/">http://zhushou.36o.cn/</a>

The Huawei App Gallery http://appstore.huawei.com/

## India

Airtell App Central https://www.airtel.in/myairtelapp/

Mobango https://www.mobango.com/

GetJar https://www.getjar.com/

